Communications 2014 Report



Methods to reach the public

Grassroots

Direct Contact

Earned Media

PR, News Stories

Paid Media

Paid Broadcast







Grassroots (direct contact)

67 on-going projects have

Thu, Sep 11, 2014 at 10:28 AM

Re: Redwood Road Maintenance Update

David Kessler <dkessler@freight.abf.com>

To: "redwoodroad@utah.gov" <redwoodroad@utah.gov>

Cc: "Leah Jaramillo (ljaramillo@utah.gov)" <ljaramillo@utah.gov>

I wanted to thank all the folks that worked on this project and worked so hard to minimize the impact to our business. I appreciate all the feedback you sought and consideration you gave us both before and during the work. The level of communication was better than I've ever experienced with a government project. Great job!

Branch Manager | ABF FreightSM – An ArcBest Company | p: 801.355.2030 | abf.com Thank you very much, David Kessler, CSCP



poor-to-door communications

Traffic Concierge



Distributed weekly to nearly 400 hotels statewide

WEEKLY PROJECT UPDATE

NEW ALERTS

Southbound I-215 is scheduled to be reduced to two lanes between 1-215: near Salt Lake City Airport unibound 1-210 to someodied to be reduced to two lattes between Salt Lake County

For more information regarding UDOT construction projects statewide, visit the UDOT Traffic website at udottraffic.utah.gov or download the UDOT Traffic App.

ABOUT TRAFFIC CONCIERGE

The UDOT Traffic Concierge is provided as a free public service by the Utah

Trucking Outreach



OCTOBER 2, 2014

NEW ALERTS

1-215: West Valley City (MP 17-18) Southbound I-215 is scheduled to close at 3500 South overnight on Saturday, Oct. 4, beginning as early as 11 p.m. Salt Lake Valley

All traffic will be diverted to the on- and off-ramps while crews complete bridge maintenance. All lanes on southbound I-215 are scheduled to reopen by Sunday, Oct.

ABOUT THE UDOT TRUCKING REPORT

The UDOT Traffic Trucking Report is provided as a free public service by the Utah Department of Transportation (UDOT). It provides regular updates on highway construction projects statewide.

Distributed weekly to more than 100 trucking companies and dispatchers

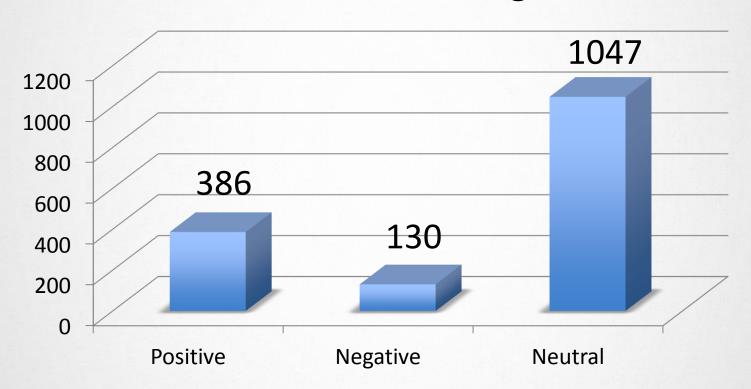


Earned Media



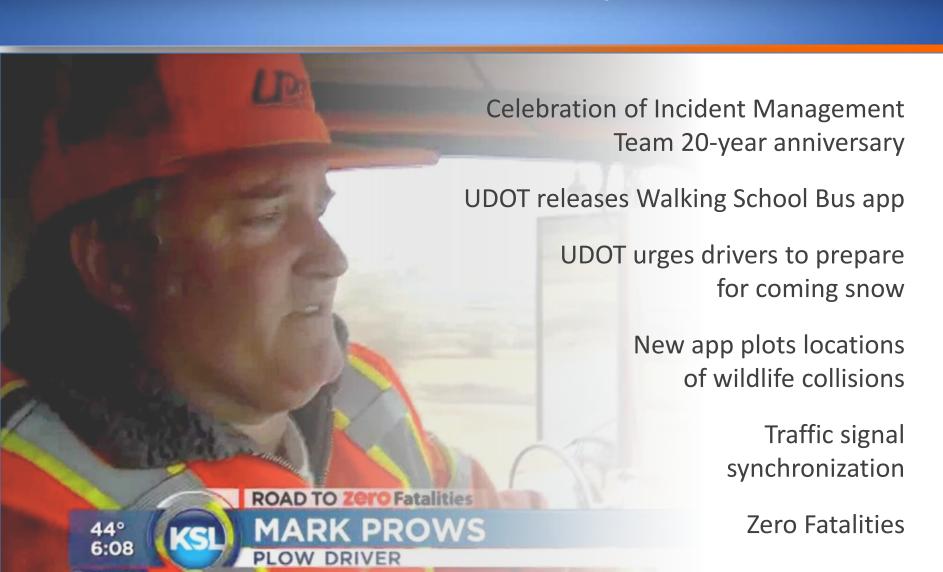
Media Coverage

2014 Media Coverage

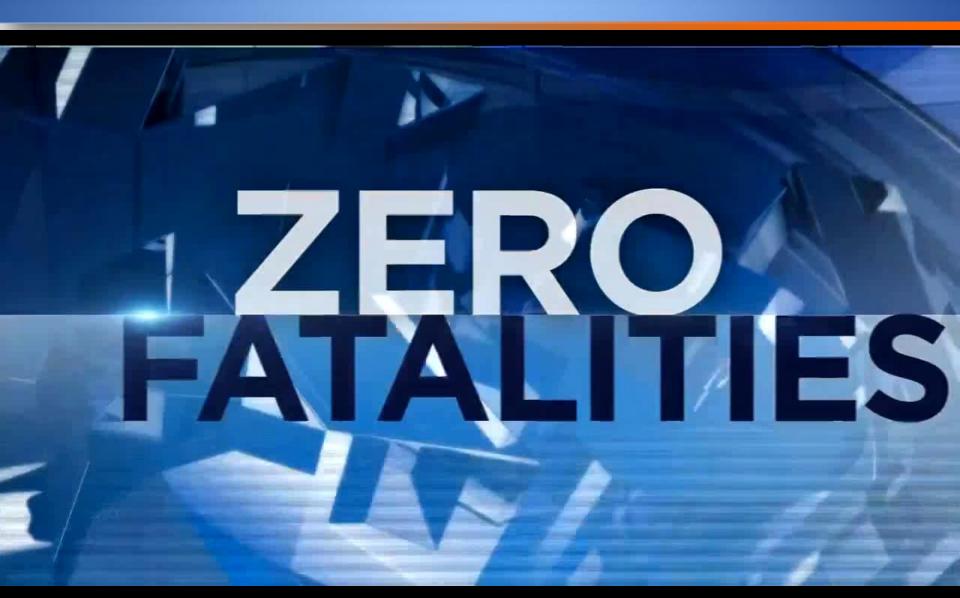


1,563 total stories (print, online, and TV)

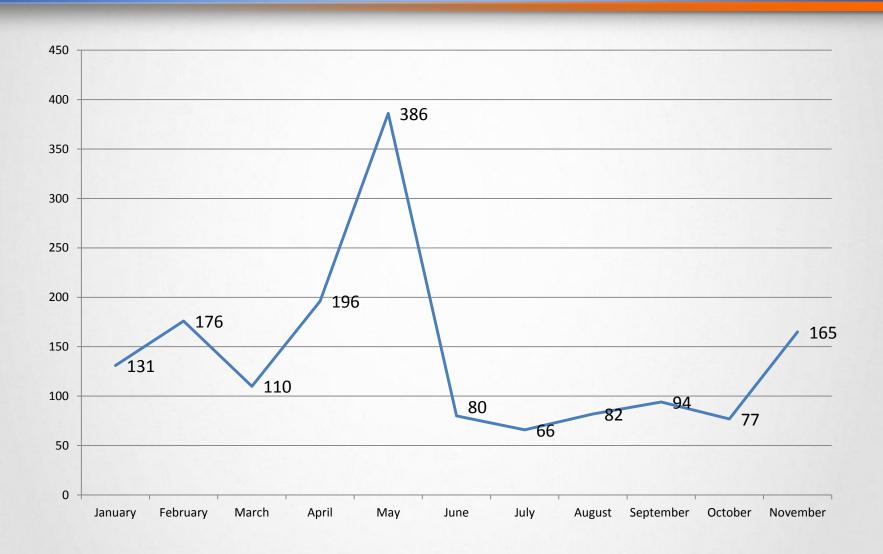
Key Positive Stories



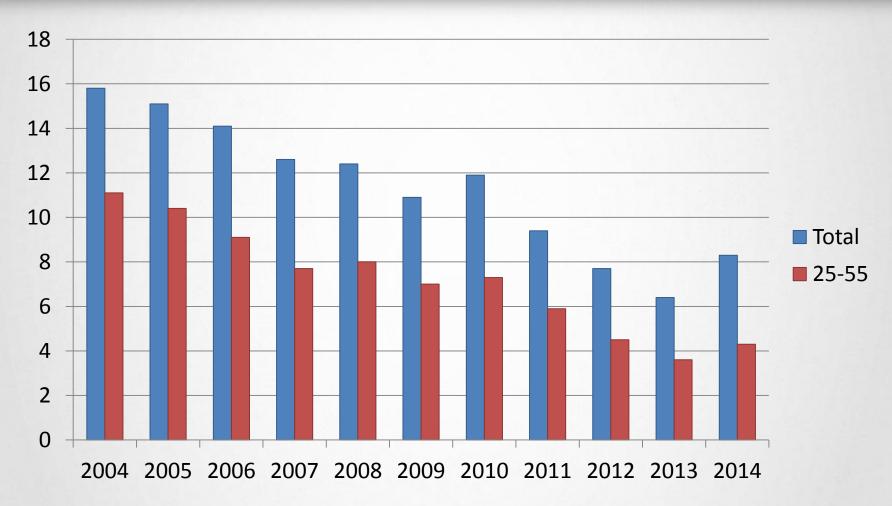
Snowplow Media Event



Monthly Media Coverage Snapshot



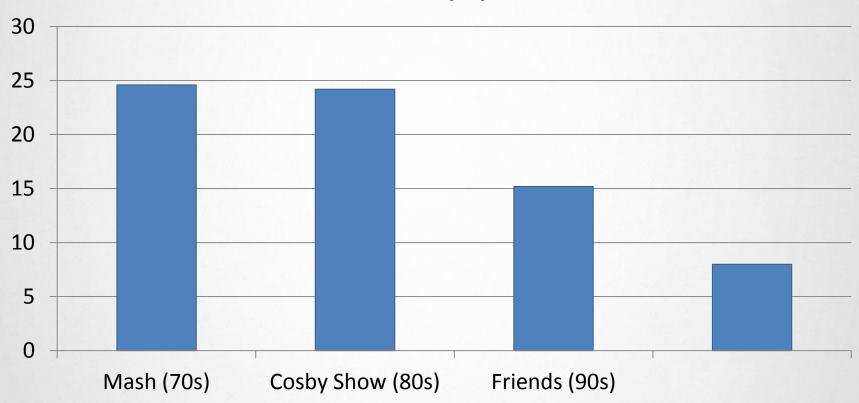
KSL 5-TV ratings



10 p.m. broadcast

TV ratings over the decade





Live Events Still Valuable

Superbowl 2014

• 42.7 Average HH rating = 383,186 Utah Households (Just over 500,000 A25-54 in Utah were watching)

Olympics 2014

Primetime averaged 16.8 HH rating across 2.5 weeks
(150,762 A25-54 with a cumulative Utah impression of over 4.2 million)

Oscars 2014

• 18.8 Average HH Rating = 168,710 Utah Households (256,398 A25-54 in Utah)

Reaching the Unreachable

Social Media:

- 83% of Utah adults 18-34 are on FB
- 15% of Utah adults 18-34 are on Twitter

Online Video:

- Twitch TV reaches half of all millennial males online
- Video publishers like Hulu reaches 43% of adults 18-34

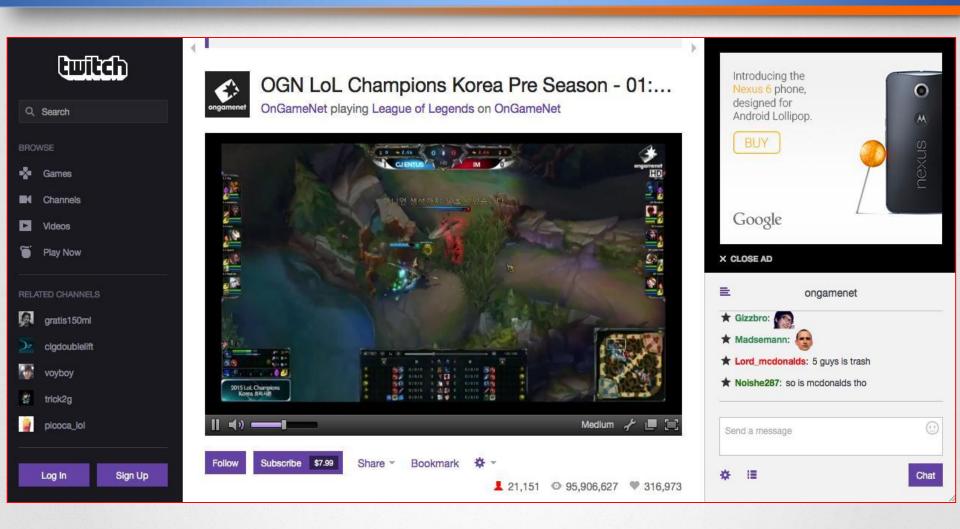
Online Radio:

- 80% of Spotify listeners are under age 35
- Pandora is the number one radio station for adults 18-34

Television:

22% of Millenials are "cable cutters." 10 percent of all Utahns.

Twitch TV



Pandora Listeners in Utah

Average Monthly Unique Visitors: 561,213 Average Monthly Hours Listened: 11,480,863

Metrics	Jan	Feb	Mar	Apr	May	Jun
Monthly Unique Visitors	527,043	530,588	552,605	553,225	559,727	553,076
Monthly Hours Listened	11,339,298	11,153,318	12,004,910	10,643,479	11,050,284	10,211,774

Metrics	Jul	Aug	Sep	Oct	Nov	Dec
Monthly Unique Visitors	559,008	567,394	572,354	568,022	580,052	611,464
Monthly Hours Listened	10,547,854	11,158,558	11,291,591	12,281,529	12,712,877	13,374,882

"Stuck" Advertising | Texting

"Stuck" Advertising | TravelWise



"Stuck" Advertising | Traffic Signals



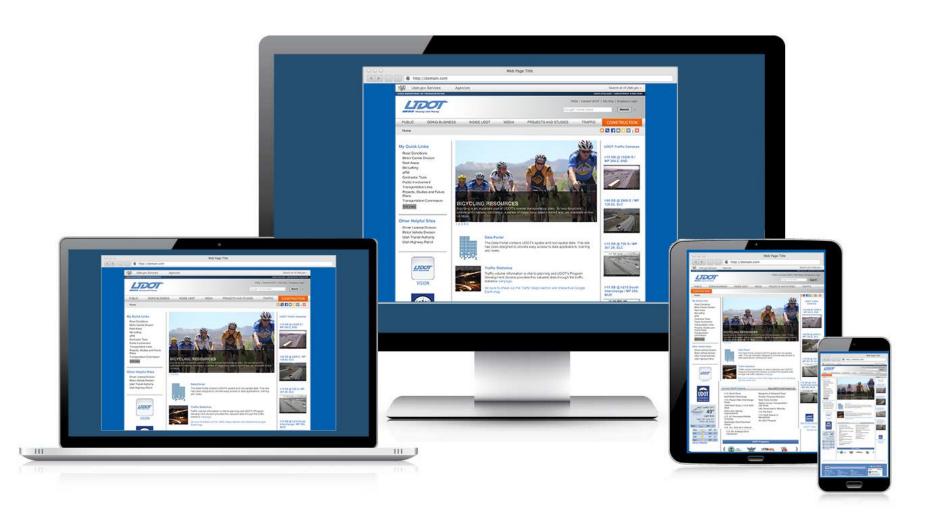
In Stadium



Next Year



Website Mobility



Communications 2014 Report

